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## General Terms and Conditions of MGM Rentals

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**Attention:** Rental only for families with children (**no friend groups**)

(do not override this condition because you will not be able to access your rental and will not be reimbursed)

**No refund will be made nor may be requested in the event of the booking cancellation.**

- MGM Rentals, weekly apartments rental in the Alpe d'Huez ski resort, of a capacity of 8 people maximum.
- **Arrivals are on Saturday between 4 pm and 6 pm maximum and departures are the following Saturday at 10 am at the latest.**
- **To be paid on spot:**
  - **at arrival: the balance, the stay tax and the options and in cash only.**
- **A deposit of €600** is payable upon arrival at the premises (payment only by credit/debit card)
- **The deposit will be returned at the latest 72h after departure from the premises and in full unless any damage has been recorded.**

An inventory of fixtures, to be performed by the owner with the tenant, will be carried out upon arrival at and upon departure from the premises.

If tenants who do not wish us to clean the premises at the end of their stay, a meticulous inventory of fixtures will be carried out by us before departure from the premises.

If a household or electrical appliance or other piece of equipment becomes no longer functional or utilisable, its replacement or repair shall be performed by the owner as soon as possible but without any fixed deadline being imposed.

If a tenant causes major degradation to a household or electrical appliance or other piece of equipment or to the furniture or property during said tenant's stay, we do not guarantee the replacement or repair in time for the arrival of the next tenant.

Any item or equipment which has been broken, during the stay of the tenant, must be replaced by the latter before the tenant's departure from the premises or the sum corresponding to the repair work or the replacement of the broken item will be deducted from the deposit.

The whole of the deposit will be returned if everything is in order and nothing has been broken and no equipment needs replacing, and no repair work or extra cleaning is needed. A detailed statement of any work done, purchases made, along with the amount deducted from the deposit will be sent (by e-mail) by the owner to the tenant if any damage is found. The amount taken out of the deposit will be debited by direct Electronic Payment Terminal TPE debit.

**Pets are not allowed in our apartments.**

**No parties or evenings organized in the apartment.**

WIFI is available on request. We wish to point out that the internet connection is provided as an extra for the tenant and may not be used to illegally download games, films or large files. The tenant is responsible for the use that is made of this WIFI connection. This WIFI connection, which is provided by the owner, may be suspended should there be any questionable use of it by the tenant.

The number of occupants in the apartment (**concerning the sleepings and the meals**) may not exceed the initial number of occupants confirmed on the booking. (The maximum is 8 people, including small children)

None of the furniture may be moved around the apartment.

Only the plastic furniture can be used outside.

**Occupants are expected to behave in a correct and civilized fashion in the apartment and on suspicion the owner can make an unexpected inspection during the stay.**

**For information, the owner lives in the adjoining apartment.**

Shoes may not be worn outside the main room (living room/kitchen) where the floor is tiled.

Skis/snowboard equipment should be stored as follows:

- "MGM" apartment: Shoes in the entrance hall and ski/snowboard equipment in our sports shop (adjoining) and available at your convenience.

You must not touch the TV screens in the apartment with your fingers and nothing must be connected to it.

**Should any excessive and disruptive noise or odours be noticed coming from the apartment all the occupants will be expelled permanently from the apartment without any right to compensation.**

None of the various options ticked on the booking may be cancelled.

As regards the rental, the general terms and conditions for the rental of ski equipment from the MGM Sports store are provided to the customer when the equipment is released on hire.

**COVID-19:**

**If confinement, reimbursement of services not consumed and impacted by this confinement - € 15 in management costs.**

**By booking an apartment on our website, or by any other means, the tenant accepts our rental terms and conditions in their entirety.**

The owner.

Mrs Michèle VACHEZ